

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Travis Parry

Confirmation No.: 5600

Application No.: 09/800,854

Examiner: Eng, George

Filing Date: 03/07/2001

Group Art Unit: 2643

Title: SYSTEM AND METHOD FOR PROVIDING CUSTOMER SUPPORT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

NOTICE OF APPEAL FROM THE EXAMINER TO THE
BOARD OF PATENT APPEALS AND INTERFERENCES

Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision of the examiner dated, 07/30/2004, rejecting the following claims 1,6,15,17 and 19-28.
The fee for this Notice of Appeal is (37 CFR 1.17(b)) \$340.00.

(complete (a) or (b) as applicable)

The proceedings herein are for a patent application and the provisions of 37 CFR 1.136(a) apply.

- (X) (a) Applicant petitions for an extension of time under 37 CFR 1.136 (fees: 37 CFR 1.17(a)-(d) for the total number of months checked below:

<input checked="" type="checkbox"/> one month	\$110.00
<input type="checkbox"/> two months	\$430.00
<input type="checkbox"/> three months	\$980.00
<input type="checkbox"/> four months	\$1530.00

12/03/2004 RECEIPT 00000005 082025 09800854
01 FEE1201 110.00 DA
02 FEE1901 340.00 DA

☐ () The extension fee has already been filed in this application.

- ☐ (b) Applicant believes that no extension of time is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.

Please charge to Deposit Account **08-2025** the sum of \$450.00. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

- ☒ (X) I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:
Commissioner for Patents, Alexandria, VA
22313-1450. Date of Deposit: 11-30-2004

OR

- ☐ () I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number _____ on _____

Number of pages:

Typed Name: Marianne Boland

Signature: Marianne Boland

Respectfully submitted,

Travis Parry

By

David Rodack

Attorney/Agent for Applicant(s)

Reg. No. 47,034

Date: 11-30-2004

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